

## **Terms and Conditions**

### **Payment details**

All fees are to be paid in EUR (€), free of all bank charges. However, please confirm with your bank as to any possible charges from their side.

### **Online Payment by Credit/Debit Card**

The preferred method of payment is by card online via our secure payment gateway:

WORLDLINE – Payment Solution Saferpay – Online payments service provider – WORLDLINE.

Accepted Credit / Debit Cards are VISA, MASTERCARD, MAESTRO and AMERICAN EXPRESS

In the unlikely event of a rejected online credit/debit card payment, the delegate is recommended to return to his/her registration online and try to process the payment again. Should the payment issue persist, the participant is advised to contact the card issuer/bank first to check for any potential block on the online transaction. If so, once this is removed it will be possible to pay via the online payment gateway.

### **Final invoice**

The Final invoice can be downloaded from the Online Registration Form within three weeks after the registration is confirmed and paid in full. If you need assistance with the invoice, please contact the ESSO secretariat. The final invoice will be issued based on the details provided during the registration process (step Contact/Invoice details). Any change of such details (name, address, VAT number, etc.) is possible only within 3 days from the date of registration and is subject to a 20 EUR fee.

### **Cancellation**

Until 24 July 2024 – a 20 EUR administrative fee will be deducted from all refunds

From 25 July 2024 until 26 August 2024 – a 50% of the fee will be refunded

From 27 August 2024 no refund can be processed.

### **Cancellation of Other Bookable Items (Payable Network Events)**

Up to and including 28 August 2024 – a 20 EUR administrative fee will be deducted from all refunds.

From 29 August 2024 – no refunds can be processed.

### **General cancellation Conditions**

All cancellations must be notified in writing by email to the ESSO secretariat

Request for refunds made after 27 August 2024 will not be considered

For any change of name, an administrative fee of 20 EUR will be charged.

## **Insurance**

The registration fee does not include participant insurance against accidents, sickness, cancellation, theft, property damage, or loss. Participants are advised to take out adequate personal insurance.

## **Cancellation or Modification of the ESSO Congress Due to Force Majeure**

In the event of a force majeure situation, The European Society of Surgical Oncology (ASBL/NPA) reserves the right to alter or cancel the event without prior notice, including any change of the time and/or congress venue. Any occurrence of a force majeure event shall be communicated as soon as reasonably possible from the decision time. Force majeure includes any circumstance beyond the reasonable control of The European Society of Surgical Oncology (ASBL/NPA) which prevents or impedes the realization of the meeting. This includes but is not limited to, government action, war or hostilities, riot or civil commotion, plague, or other epidemics such as SARS, bird flu, COVID-19, earthquake, flood, hurricane, cyclone, fire or other natural physical disasters, explosion, accident or breakdown, strike, lack of the usual means of transportation or terrorism.

## **Data Privacy and Security**

The European General Data Protection Regulation (EU GDPR) entered into force on 25 May 2018, and it involves some additions to data protection.

We take your privacy very seriously and to comply with GDPR consent requirements, we need you to confirm that you agree with our new Privacy Policy during the process of creating the account in our system. You can view it [here](#).

After creating your user account in our system, you can manage your information, and protect your privacy and security via our Online Portal which is now fully GDPR compliant.

Feel free to contact us with any questions concerning the Privacy Policy, Data Protection, and GDPR in general by email or by phone at +32 2 880 62 62.